## Rates, charges, terms and conditions

Valid from 15.01.2018

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## 1. Bonds, international loans and property service

| 1.1    | Commission (arrangement fee):  |                          |   |
|--------|--|--------------------------|---|
| 1.1.1  | Lending and purchases of bonds   | 1,90%                    | * |
| 1.1.2  | Mortgage loans   | 55.000 kr.               | * |
| 1.1.4  | Produce loan agreement   | 0,30%                    |   |
| 1.1.5  | -  | 2,00%                    |   |
| 1.1.5  | Loan and business agreements  Commission can be variable depending on loan period and if   | 2,00%                    |   |
|        | loans are related to special projects  |                          |   |
| .2.    | Documentation  |                          |   |
| 1.2.1  | Bonds  | 5.700 kr.                |   |
|        | Additional fee for more complex bond or loan agreement                                     | 10.000 kr 250.000 kr.    |   |
| 1.2.2  | Produce loan agreement or collateral agreement - standard                                  | 5.700 kr.                |   |
|        | Custom made  | 20.000 kr 250.000 kr.    |   |
|        | Additional fee for more complex produce loan or collateral agreement                       | 25.000 kr 250.000 kr.    |   |
|        | Addendum to collateral agreement   | 25.000 kr 250.000 kr.    |   |
| .2.3   | Pledge on bank accounts  | 10.000 kr.               |   |
| 1.2.4  | Pledge on collateral of stocks   | 25.000 kr.               |   |
|        | Other pledge agreements (standard)   | 25.000 kr.               |   |
|        | Additional fee for more complex pledge agreements  | 25.000 kr 100.000 kr.    |   |
|        | Addendum to pledge agreements  | 25.000 kr 250.000 kr.    |   |
| .2.5   | Loan agreement   | 100.000 kr 1.000.000 kr. |   |
| .2.6   | Addendum to loan agreements  | 25.000 kr.               |   |
|        | Additional fee for more complex addendum to loan agreements                                | 25.000 kr 1.000.000 kr.  |   |
|        | Other documentation for addendum to loan agreements  | 25.000 kr 1.000.000 kr.  |   |
|        | Additional work is based on outsourced labour  |                          |   |
| .2.7   | Directly enforceable guarantees  | 2.800 kr.                |   |
| .2.8   | Guarantor agreement  | 10.000 kr.               |   |
| .2.9   | Draw down fee  | 25.000 kr 75.000 kr.     |   |
| .3     | Administration for loan  |                          |   |
| .3.1   | Cert, of title from district magistrate (ISK 1,500) + cost of                              | 2.200 kr.                |   |
| 3.1    | providing cert, of title (ISK 700)   | 2.200 KI.                |   |
| 1.3.2  | Cert, of title in electronic format (ISK 900) + cost of providing cert, of title (ISK 700) | 1.600 kr.                |   |
| 1.3.3  | Registration of title, administration costs (ISK 900)                                      | 900 kr.                  |   |
|        | Online credit rating   |                          |   |
| .3.4   | Credit rating for induviduals  | 5.500 kr.                |   |
| 1.3.5  | Credit rating for couples  | 8.800 kr.                |   |
|        | Credit rating done in branches   |                          |   |
| 1.3.6  | Credit rating for individuals  | 10.000 kr.               |   |
| .3.7   | Credit rating for couples  | 14.000 kr.               |   |
| 1.3.8  | Credit rating for loans from other than Arion bank   | 3.000 kr.                |   |
| 1.3.9  | Settlement and release of mortgage (per lender)  | 5.000 kr.                |   |
| 1.3.10 | Financial statement (FE-statement)   | 1.300 kr.                |   |
| 1.3.11 | Individual Credit from Credit Info   | 800 kr.                  |   |
| 1.3.12 | Real estate valuation (performed by assessors upon request of bank)                        | 20.000 kr.               |   |
|        |  |                          |   |

| 1.3.13 | Confirmation on payment solvency regarding application for building right to residential property   | 3.500 kr.            |
|--------|---|----------------------|
| 1.4    | Amendment of terms in loan and mortgage documents   |                      |
|        | Legal persons – change in terms   |                      |
| 1.4.1  | Change in bond terms if the loan is performing  | 11.500 kr.           |
|        | Consumers – change in terms   |                      |
| 1.4.2  | Change in mortgage terms  | 19.900 kr.           |
| 1.4.3  | Agreement on maternity / paternity leave  | 5.700 kr.            |
| 1.4.4  | Amendment of terms of bond  | 11.500 kr.           |
| 1.4.5  | <ul> <li>+ additional fee if loan is in arrears (calculated on the<br/>defaulted amount added to the principal)</li> </ul>  | 1,00%                |
| 1.4.6  | Minimum   | 1.000 kr.            |
| 1.4.7  | Other simple amendment of terms   | 25.000 kr.           |
| 1.4.8  | Major amendment of terms  | 0,01% -1,00%         |
|        | In addition documentation fee as it is listed in 2.4  | -,,,,,,,,,,-         |
| 1.4.9  | Mortgage subordination  | 0,15-0,50%           |
| 1.4.10 | Granting of mortgage subordination or approval as second mortgage   | 0,15-0,50%           |
| 1.4.11 | Mortgage transfer (mortgage and mortgage release on the same document)  | 20.000 kr 50.000 kr. |
| 1.4.12 | Mortgage  | 8.000 kr.            |
| 1.4.13 | Mortgage release  | 2.000 kr.            |
| 1.4.14 | Substitution of debtor  | 15.000 kr.           |
| 1.4.15 | Minimum   | 11.000 kr.           |
| 1.4.16 | Change of debtor  | 11.000 kr.           |
| 1.4.17 | Change of guarantor   | 0,30%                |
| 1.4.18 | Fee for changing currency of loan   | 15.000 kr.           |
| 1.4.19 | For mortgage loans to individuals   | 24.900 kr.           |
| 1.4.20 | Loan extension, less than 12 month  | 15.000 kr.           |
| 1.4.21 | Loan extension, more than 12 months   | 10.000 kr.           |
|        | Company prepayment fee  |                      |
| 1.4.22 | Prepayment fee  | 2,00%                |
|        | Individual consumers - prepayment fee   |                      |
| 1.4.23 | Prepayment fee (on portion or entire balance of loan) on loans granted before 12 June 2008. Unless stated otherwise in the terms of the loan.   | 2,00%                |
| 1.4.24 | Prepayment fee (on portion or entire balance of loan) on loans granted from 12 June 2008 – 31 October 2013*   | 0-2%                 |
|        | * Prepayment fee calculated using discounted cash flow to reflect real loss of lender. Maximum prepayment fee is 2% of the amount being repaid. Unless stated otherwise in the terms of the loan. |                      |
| 1.4.25 | Prepayment fee (on portion or entire balance of loan) on loans granted from 1 November 2013 to the entry into force of new legislation on 1 April 2017*   | 0-1%                 |

| * Prepayment fee calculated using discounted cash flow to         |
|---|
| reflect real loss of lender.Individual borrowers are permitted to |
| pay up to ISK 1 million a year on the mortgage without incurring  |
| a prepayment fee (on portion or entire balance of loan). The      |
| maximum prepayment fee is 1% of the amount being repaid if        |
| there is more than one year of the loan period remaining. The     |
| maximum prepayment fee is 0.5% of the amount being repaid if      |
| there is less than one year of the loan period remaining. Unless  |
| stated otherwise in the terms of the loan.                        |

Prepayment fee (on portion or entire balance of loan) on loans granted since 1 April 2017\*

0-4%

\* Prepayment fee calculated using discounted cash flow to reflect real loss of lender.Individual borrowers are permitted to pay up to ISK 1 million a year on the mortgage without incurring a prepayment fee (on portion or entire balance of loan). Time-dependent maximum of prepayment fee – 0.2% for each year up until the end of the fixed interest period.No prepayment fee if the period between repayments and the end of the loan period is less than one year.Maximum prepayment fee is 4% of the amount being repaid. Unless stated otherwise in the terms of the loan.

| 1.4.27 | Minor exemption - minimum  | 50.000 kr.            |
|--------|--|-----------------------|
| 1.4.28 | Other exemptions*  | 0,01% -1,0%           |
|        | *from remaining principal  |                       |
|        | Addition fee for documentation according to the tariff of charges                            |                       |
| 1.5    | Notification and payment fee   |                       |
| 1.5.1  | Electronic payment slip - loan debited   | 130 kr.               |
| 1.5.2  | Payment slip sent - loan debited   | 260 kr.               |
| 1.5.3  | Electronic payment slip - loan not debited   | 505 kr.               |
| 1.5.4  | Payment slip sent - loan not debited   | 635 kr.               |
| 1.5.5  | Foreign currency loan - debited (fee is calculated for each currency on multi currency loan) | 300 kr.               |
| 1.5.6  | Foreign currency loan - not debited  | 625 kr.               |
|        | Addition fee for storage   |                       |
| 1.6    | Statement - Standard   | 10.000 kr.            |
| 1.6.1  | Statement - Non-standard   | 10.000 kr 100.000 kr. |

## . Current accounts and debit cards

| 2.1   | Debit card annual fee  | 870 kr.   | * |
|-------|--|-----------|---|
| 2.1.1 | - 50% discount for customers in Gold service                       | 435 kr. * |   |
| 2.1.2 | - 100% discount for customers in Platinum service and for students | 0 kr.     |   |
| 2.1.3 | New debit card   | 1.200 kr. |   |
| 2.1.4 | New PIN number   | 500 kr.   |   |
| 2.2   | Transaction fees   |           |   |
| 2.2.1 | Debit card transactions*   | 18 kr.    |   |
|       | *50% discount for students   |           |   |
| 2.2.2 | ATM service fee  |           |   |

|   | Cash withdrawal from Arion Bank ATM with a card not issued by Arion Bank  | 175 kr.  |
|---|---|--|
|   | Additional fee if cash withdrawal made with foreign card  | 0,85%  |
|   | Cash deposit via Arion Bank ATM into an account at another bank   | 175 kr.  |
|   | ATM at special events   | 480 kr.  |
| 2.2.3   | Arion Debit Card service fee  |  |
|   | Debit card withdrawal from foreign bank or ATM  | 2,00%  |
|   | Payment with debit card at foreign retailer or service provider   | 1,00%  |
| 2.3   | Overdrawn cheque or debit card transaction  |  |
| 2.3.1   | Amount ISK  |  |
|   | 5,000 or less   | 850 kr.  |
|   | 5,001 - 10,000  | 1.450 kr.  |
|   | 10,001 - 50,000   | 2.550 kr.  |
|   | 50,001 - 200,000  | 4.950 kr.  |
|   | 200,001 or higher   | 11.500 kr.   |
| 2.4   | Overdrafts  | 11.000 M.  |
| 2.4.1   | Fee for change/registration in overdraft  | 750 kr.  |
| 2.4.1   | Documentation fee for overdraft   | 1.200 kr.  |
|   |   |  |
| 2.4.3   | Documentation fee for overdraft in Online Banking   | 0 kr.  |
| 2.4.4   | Reminder fee  | 950 kr.  |
| 2.5   | Cheque book   |  |
| 2.5.1   | 25 cheques  | 1.000 kr.  |
| 2.5.2   | 50 cheques  | 2.000 kr.  |
|   | Any customised printing is paid by the customer   |  |
|   |   |  |
|   |   |  |
| 3.  | Service in branch   |  |
|   |   |  |
| 3.1   | Handling fee for accounts at other banks  | 480 kr.  |
| 3.1<br>3.2  | Handling fee for accounts at other banks  Express delivery of a payment card  | 2.400 kr.  |
| 3.1   | Handling fee for accounts at other banks  |  |
| 3.1<br>3.2  | Handling fee for accounts at other banks  Express delivery of a payment card  | 2.400 kr.  |
| 3.1<br>3.2<br>3.3   | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  | 2.400 kr.<br>75 kr.  |
| 3.1<br>3.2<br>3.3<br>3.4  | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  | 2.400 kr.<br>75 kr.<br>250 kr.   |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5   | Handling fee for accounts at other banks Express delivery of a payment card Balance statement information by telephone Tax or transaction statement Transfer in ISK between accounts in Arion Bank  | 2.400 kr.<br>75 kr.<br>250 kr.<br>120 kr.  |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5<br>3.6  | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank   | 2.400 kr.<br>75 kr.<br>250 kr.<br>120 kr.<br>120 kr.   |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5<br>3.6<br>3.7   | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail   | 2.400 kr.<br>75 kr.<br>250 kr.<br>120 kr.<br>120 kr.<br>40 kr.   |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5<br>3.6<br>3.7   | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message   | 2.400 kr.<br>75 kr.<br>250 kr.<br>120 kr.<br>120 kr.<br>40 kr.<br>50 kr.   |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5<br>3.6<br>3.7<br>3.8<br>3.9   | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  | 2.400 kr.<br>75 kr.<br>250 kr.<br>120 kr.<br>120 kr.<br>40 kr.<br>50 kr.   |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5<br>3.6<br>3.7<br>3.8<br>3.9<br>3.10   | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  Fjárhæðaþrep 30 - order/cancellation of transfer  Fjárhæðaþrep 30 - order/cancellation of transfer in online  | 2.400 kr.  75 kr.  250 kr.  120 kr.  120 kr.  40 kr.  50 kr.  160 kr.  |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5<br>3.6<br>3.7<br>3.8<br>3.9<br>3.10   | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  Fjárhæðaþrep 30 - order/cancellation of transfer  Fjárhæðaþrep 30 - order/cancellation of transfer in online  banking   | 2.400 kr.  75 kr.  250 kr.  120 kr.  120 kr.  40 kr.  50 kr.  160 kr.  300 kr.   |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5<br>3.6<br>3.7<br>3.8<br>3.9<br>3.10<br>3.11                                 | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  Fjárhæðaþrep 30 - order/cancellation of transfer  Fjárhæðaþrep 30 - order/cancellation of transfer in online  banking  Manual registration of direct withdrawal   | 2.400 kr.  75 kr.  250 kr.  120 kr.  120 kr.  40 kr.  50 kr.  160 kr.  300 kr.  0 kr.  |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5<br>3.6<br>3.7<br>3.8<br>3.9<br>3.10<br>3.11<br>3.12<br>3.13                 | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  Fjárhæðaþrep 30 - order/cancellation of transfer  Fjárhæðaþrep 30 - order/cancellation of transfer in online  banking  Manual registration of direct withdrawal  Manual registration of automatic transfers   | 2.400 kr.  75 kr.  250 kr.  120 kr.  120 kr.  40 kr.  50 kr.  160 kr.  300 kr.  0 kr.  45 kr.  |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5<br>3.6<br>3.7<br>3.8<br>3.9<br>3.10<br>3.11<br>3.12<br>3.13<br>3.14         | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  Fjárhæðaþrep 30 - order/cancellation of transfer  Fjárhæðaþrep 30 - order/cancellation of transfer in online banking  Manual registration of direct withdrawal  Manual registration of automatic transfers  Search for payment slips  | 2.400 kr.  75 kr.  250 kr.  120 kr.  120 kr.  40 kr.  50 kr.  160 kr.  300 kr.  45 kr.  150 kr.  |
| 3.1<br>3.2<br>3.3<br>3.4<br>3.5<br>3.6<br>3.7<br>3.8<br>3.9<br>3.10<br>3.11<br>3.12<br>3.13<br>3.14<br>3.15 | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  Fjárhæðaþrep 30 - order/cancellation of transfer  Fjárhæðaþrep 30 - order/cancellation of transfer in online  banking  Manual registration of direct withdrawal  Manual registration of automatic transfers  Search for payment slips  Deposit to payment slips by phone  Deposit to credit cards   | 2.400 kr.  75 kr.  250 kr.  120 kr.  120 kr.  40 kr.  50 kr.  160 kr.  300 kr.  45 kr.  150 kr.  300 kr.   |
| 3.1 3.2 3.3 3.4 3.5 3.6 3.7 3.8 3.9 3.10 3.11 3.12 3.13 3.14 3.15 3.16                                      | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  Fjárhæðaþrep 30 - order/cancellation of transfer  Fjárhæðaþrep 30 - order/cancellation of transfer in online banking  Manual registration of direct withdrawal  Manual registration of automatic transfers  Search for payment slips  Deposit to payment slips by phone  Deposit to credit cards  Printing of payment slips pr. statement   | 2.400 kr.  75 kr.  250 kr.  120 kr.  120 kr.  40 kr.  50 kr.  160 kr.  300 kr.  45 kr.  150 kr.  300 kr.  120 kr.  |
| 3.1 3.2 3.3 3.4 3.5 3.6 3.7 3.8 3.9 3.10 3.11 3.12 3.13 3.14 3.15 3.16 3.17                                 | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  Fjárhæðaþrep 30 - order/cancellation of transfer  Fjárhæðaþrep 30 - order/cancellation of transfer in online banking  Manual registration of direct withdrawal  Manual registration of automatic transfers  Search for payment slips  Deposit to payment slips by phone  Deposit to credit cards  Printing of payment slips pr. statement  Letter of recommendation, standard               | 2.400 kr.  75 kr.  250 kr.  120 kr.  120 kr.  40 kr.  50 kr.  160 kr.  300 kr.  45 kr.  150 kr.  300 kr.  120 kr.  |
| 3.1 3.2 3.3 3.4 3.5 3.6 3.7 3.8 3.9 3.10 3.11 3.12 3.13 3.14 3.15 3.16 3.17 3.18 3.19                       | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  Fjárhæðaþrep 30 - order/cancellation of transfer  Fjárhæðaþrep 30 - order/cancellation of transfer in online banking  Manual registration of direct withdrawal  Manual registration of automatic transfers  Search for payment slips  Deposit to payment slips by phone  Deposit to credit cards  Printing of payment slips pr. statement  Letter of recommendation, standard  Loan summary | 2.400 kr.  75 kr.  250 kr.  120 kr.  120 kr.  40 kr.  50 kr.  160 kr.  300 kr.  45 kr.  120 kr.  300 kr. |
| 3.1 3.2 3.3 3.4 3.5 3.6 3.7 3.8 3.9 3.10 3.11 3.12 3.13 3.14 3.15 3.16 3.17 3.18                            | Handling fee for accounts at other banks  Express delivery of a payment card  Balance statement information by telephone  Tax or transaction statement  Transfer in ISK between accounts in Arion Bank  Deposit to an with a different bank  Notification by e-mail  Notification by text message  Receipt sent via mail  Fjárhæðaþrep 30 - order/cancellation of transfer  Fjárhæðaþrep 30 - order/cancellation of transfer in online banking  Manual registration of direct withdrawal  Manual registration of automatic transfers  Search for payment slips  Deposit to payment slips by phone  Deposit to credit cards  Printing of payment slips pr. statement  Letter of recommendation, standard               | 2.400 kr.  75 kr.  250 kr.  120 kr.  120 kr.  40 kr.  50 kr.  160 kr.  300 kr.  45 kr.  150 kr.  300 kr.  120 kr.  120 kr.  120 kr.  120 kr.                   |

+ additional cost i,e, postage

|        | · ddditional cost i,c, postage   |            |   |
|--------|--|------------|---|
| 3.22   | Gift card  | 520 kr.    | * |
|        | - customers in Gold or Platinum service  | 290 kr.    | * |
|        | - customers using self service machines  | 290 kr.    | * |
| 3.22.1 | Reissued gift card   | 500 kr.    |   |
| 3.22.2 | Cash withdrawal from a cashier using Gift Card/Currency Card   | 180 kr.    |   |
| 3.22.3 | Currency Card  | 1.500 kr.  |   |
| 3.22.5 | Reissued Currency Card   | 1.500 kr.  |   |
| 3.22.6 | Currency Card (annual fee – on card which has not been used for 12 months after expiry date)             | 1.200 kr.  |   |
| 3.23   | Acceptance of deposit  | 10.000 kr. |   |
| 3.24   | Sale of coins - per roll   | 70 kr.     |   |
|        | - 100% discount for customers of Arion Bank  | 0 kr.      |   |
| 3.25   | Cashier counting of coins for others than customers of Arion Banc  |            |   |
| 3.25.1 | Less than 30,000 ISK   | 990 kr.    |   |
| 3.25.2 | More than 30,000 ISK   | 1.990 kr.  |   |
|        | NB: there is no charge for counting money from children's piggy banks                                    |            |   |
| 3.26   | Opening locked account, transfer and lock account again  | 2.000 kr.  |   |
| 3.27   | Lookup in corporation registration from Credit info  | 500 kr.    |   |
| 3.28   | Mail delivery-various documents sent by post   |            |   |
| 3.28.1 | Registered post sent domestic  | 1.115 kr.  |   |
| 3.28.2 | Registered post sent to Europe   | 1.245 kr.  |   |
| 3.28.3 | Registered post sent outside Europe  | 1.520 kr.  |   |
| 3.29   | Electronic statement - activation  | 1.000 kr.  |   |
|        | Arion customers get 100% discount on the activation of electronic statement in mobile phone / SIM cards. |            |   |
|        |  |            |   |

| Λ | Other services | outsourced | Work |
|---|----------------|------------|------|

| 4.1   | Notification by e-mail or Fax                        |                      |
|-------|--|----------------------|
| 4.1.1 | Domestic, per page                                   | 160 kr.              |
| 4.1.2 | Each additional page                                 | 20 kr.               |
| 4.1.3 | International by fax, per page                       | 350 kr.              |
| 4.1.4 | Each additional page                                 | 200 kr.              |
| 4.2   | Photocopy, per page                                  | 50 kr.               |
| 4.3   | Statement ore notification of account                |                      |
| 4.3.1 | Sent by mail (year-end statement is free of charge)  | 160 kr.              |
| 4.3.2 | Statement collected at bank pr. statement            | 120 kr.              |
| 4.3.3 | Statement by telephone/ATM                           | 0 kr.                |
| 4.4   | Loan summary   | 600 kr.              |
| 4.5   | Search for documents/statements                      | 300 kr.              |
|       | Within 24 hours                                      | 500 kr.              |
|       | Considerable tasks priced by outsourced general work |                      |
| 4.6   | Purchase of VISA/MasterCard contracts                | 0,50%                |
| 4.7   | Purchase of VISA/MasterCard payment slips            | 1,00%                |
| 4.8   | Change picked up/delivered to firms, per trip        | 2.300 kr.            |
| 4.9   | Outsourced general work per hour, minimum            | 6.600 kr.            |
| 4.10  | Outsourced specialist work per hour                  | 13.000 kr 22.000 kr. |
|       |  |                      |

| 4.11  | Transfers via telephone /ATM  | 0 kr.   |
|---|---|---|
| 4.12  | Transfers via telephone/ATM  Pooled funds - Skjaldborg  | U KI.   |
| 4.12.1  | Initial fee, paperwork and implementation   | 200.000 kr.   |
| 4.12.2  | Monthly fee (one ID number)   | 10.000 kr.  |
| 4.12.3  | Monthly fee (for each additional ID number)   | 5.000 kr.   |
|   | Monthly fee, transactions from pladged account for each ID  |   |
| 4.12.4  | number  | 2.500 kr.   |
| 4.12.5  | Factoring/electronic transfers from pledged accounts  |   |
|   | Monthly fee per ID-No. of legal entity  | 2.500 kr.   |
| 4.13  | Application for ID-No. for foreign legal entity   | 25.000 kr.  |
| 4.14  | Application for ID-No. for foreign person still abroad  | 15.000 kr.  |
|   | Application to the foreign person sell abroad   | 201000 1411   |
| 4.15  | Application for ID-No. for foreign person currently in Iceland  | 12.000 kr.  |
| 4.16  | Business report for corporate annual statement  | 2.500 kr.   |
|   | More extensive and/or more than one ID number   | 4.000 kr.   |
| 4.17  | Cost of listing new investments   | 6.000 kr.   |
| 4.18  | Cashier balancing for companies   | 0 kr.   |
| 4.19  | Cashier balancing for companies – express service in branch   | 1.000 kr.   |
| 4.20  | Cashier balancing for companies – for non-customers   | 2.000 kr.   |
| 4.21  | Plastic envelopes for cash deposits - 50 pieces   | 1.850 kr.   |
| 4.22  | Bank case (starting fee)  | 1.000 kr.   |
|   |   |   |
| 5.  | Online banking  |   |
|   |   |   |
|   |   |   |
| 5.1   | Receipt sent via mail   | 160 kr.   |
| 5.2   | Receipt via text message  | 11 kr.  |
| 5.2<br>5.3  | Receipt via text message  Receipt via text message, overseas  | 11 kr.<br>15 kr.  |
| 5.2<br>5.3<br>5.4   | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  | 11 kr.  |
| 5.2<br>5.3<br>5.4<br>5.5  | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking  | 11 kr.<br>15 kr.<br>0 kr.   |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1   | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  | 11 kr.<br>15 kr.<br>0 kr.<br>550 kr.  |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2  | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup   | 11 kr.<br>15 kr.<br>0 kr.<br>550 kr.<br>1.200 kr.   |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1   | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  | 11 kr.<br>15 kr.<br>0 kr.<br>550 kr.  |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2  | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup   | 11 kr.<br>15 kr.<br>0 kr.<br>550 kr.<br>1.200 kr.   |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2  | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup  Electronic card reader   | 11 kr.<br>15 kr.<br>0 kr.<br>550 kr.<br>1.200 kr.<br>1.000 kr.  |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6   | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup  Electronic card reader  - 50% discount for customers in Gold or Platinum service  Electronic statement   | 11 kr.<br>15 kr.<br>0 kr.<br>550 kr.<br>1.200 kr.<br>1.000 kr.<br>500 kr.   |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6   | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup  Electronic card reader  - 50% discount for customers in Gold or Platinum service   | 11 kr.<br>15 kr.<br>0 kr.<br>550 kr.<br>1.200 kr.<br>1.000 kr.<br>500 kr.   |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6   | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup  Electronic card reader - 50% discount for customers in Gold or Platinum service  Electronic statement  Collection/defaults   | 11 kr.<br>15 kr.<br>0 kr.<br>550 kr.<br>1.200 kr.<br>1.000 kr.<br>500 kr.   |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6<br>5.7  | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup  Electronic card reader - 50% discount for customers in Gold or Platinum service  Electronic statement  Collection/defaults  Debtcollection - Successful collection:  | 11 kr. 15 kr. 0 kr.  550 kr. 1.200 kr. 1.000 kr. 500 kr.  |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6<br>5.7<br>6.  | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup  Electronic card reader  - 50% discount for customers in Gold or Platinum service  Electronic statement  Collection/defaults  Debtcollection - Successful collection: Collection fee  | 11 kr. 15 kr. 0 kr.  550 kr. 1.200 kr. 1.000 kr. 500 kr. 52 kr.   |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6<br>5.7<br>6.  | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup  Electronic card reader  - 50% discount for customers in Gold or Platinum service  Electronic statement  Collection/defaults  Debtcollection - Successful collection:  Collection fee Initial fee - registration  | 11 kr.  15 kr.  0 kr.  550 kr.  1.200 kr.  1.000 kr.  500 kr.  52 kr.   |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6<br>5.7<br>6.1<br>6.1.1<br>6.1.2                                   | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup  Electronic card reader  - 50% discount for customers in Gold or Platinum service  Electronic statement  Collection/defaults  Debtcollection - Successful collection: Collection fee Initial fee - registration Electronic payment slip - loan debited  | 11 kr.  15 kr.  0 kr.  550 kr.  1.200 kr.  1.000 kr.  500 kr.  52 kr.  550 kr.  2.000 kr.  130 kr.                            |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6<br>5.7<br>6.1<br>6.1.1<br>6.1.2<br>6.1.3                          | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup Corporation - each lookup Electronic card reader - 50% discount for customers in Gold or Platinum service Electronic statement  Collection/defaults  Debtcollection - Successful collection: Collection fee Initial fee - registration Electronic payment slip - loan debited Payment slip sent - loan debited   | 11 kr.  15 kr.  0 kr.  550 kr.  1.200 kr.  1.000 kr.  500 kr.  52 kr.  550 kr.  2.000 kr.  2.000 kr.  130 kr.                 |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6<br>5.7<br>6.1<br>6.1.1<br>6.1.2<br>6.1.3<br>6.1.4                 | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup  Electronic card reader  - 50% discount for customers in Gold or Platinum service  Electronic statement  Collection/defaults  Debtcollection - Successful collection:  Collection fee Initial fee - registration  Electronic payment slip - loan debited  Payment slip sent - loan debited  Electronic payment slip - loan not debited  | 11 kr.  15 kr.  0 kr.  550 kr.  1.200 kr.  1.000 kr.  500 kr.  52 kr.  52 kr.  2.000 kr.  130 kr.  260 kr.                    |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6<br>5.7<br>6.1<br>6.1.1<br>6.1.2<br>6.1.3<br>6.1.4<br>6.1.5        | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup  Corporation - each lookup  Electronic card reader  - 50% discount for customers in Gold or Platinum service  Electronic statement  Collection/defaults  Debtcollection - Successful collection:  Collection fee Initial fee - registration  Electronic payment slip - loan debited  Payment slip sent - loan debited  Electronic payment slip - loan not debited  Payment slip sent - loan not debited  | 11 kr.  15 kr.  0 kr.  550 kr.  1.200 kr.  1.000 kr.  500 kr.  52 kr.  52 kr.  2.000 kr.  130 kr.  260 kr.  505 kr.           |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6<br>5.7<br>6.1<br>6.1.1<br>6.1.2<br>6.1.3<br>6.1.4                 | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup Corporation - each lookup Electronic card reader  - 50% discount for customers in Gold or Platinum service Electronic statement  Collection/defaults  Debtcollection - Successful collection: Collection fee Initial fee - registration Electronic payment slip - loan debited Payment slip sent - loan debited Electronic payment slip - loan not debited Payment slip sent - loan not debited Unsuccessful collection                                  | 11 kr.  15 kr.  0 kr.  550 kr.  1.200 kr.  1.000 kr.  500 kr.  52 kr.  550 kr.  2.000 kr.  130 kr.  260 kr.  505 kr.  320 kr. |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6<br>5.7<br>6.<br>6.1.<br>6.1.1<br>6.1.2<br>6.1.3<br>6.1.4<br>6.1.5 | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup Corporation - each lookup Electronic card reader - 50% discount for customers in Gold or Platinum service Electronic statement  Collection/defaults  Debtcollection - Successful collection: Collection fee Initial fee - registration Electronic payment slip - loan debited Payment slip sent - loan debited Electronic payment slip - loan not debited Payment slip sent - loan not debited Unsuccessful collection + costs incurred per payment slip | 11 kr.  15 kr.  0 kr.  550 kr.  1.200 kr.  1.000 kr.  500 kr.  52 kr.  52 kr.  2.000 kr.  130 kr.  260 kr.  505 kr.           |
| 5.2<br>5.3<br>5.4<br>5.5<br>5.5.1<br>5.5.2<br>5.6<br>5.7<br>6.1<br>6.1.1<br>6.1.2<br>6.1.3<br>6.1.4<br>6.1.5        | Receipt via text message Receipt via text message, overseas Pin number collected from online banking  Defaulters' list in online banking Individuals - each lookup Corporation - each lookup Electronic card reader  - 50% discount for customers in Gold or Platinum service Electronic statement  Collection/defaults  Debtcollection - Successful collection: Collection fee Initial fee - registration Electronic payment slip - loan debited Payment slip sent - loan debited Electronic payment slip - loan not debited Payment slip sent - loan not debited Unsuccessful collection                                  | 11 kr.  15 kr.  0 kr.  550 kr.  1.200 kr.  1.000 kr.  500 kr.  52 kr.  550 kr.  2.000 kr.  130 kr.  260 kr.  505 kr.  320 kr. |

|                  | - 6 ·   |                     |
|------------------|---|---------------------|
| 6.4              | Fee for intermediate-collection letter  |                     |
| 6.4.1            | Receivable (principal + interest + indexation) between 3,000 and 10,499 ISK - each letter | 2.100 kr.           |
| 6.4.2            | Receivable (principal + interest + indexation) between 10,500                             | 2 700 100           |
| 6.4.2            | and 85,000 ISK - each letter  | 3.700 kr.           |
| 6.4.3            | Receivable (principal + interest + indexation) over 85,000 ISK -                          | 5.900 kr.           |
|                  | each letter  Legal fees according to special tariff of charges                            |                     |
|                  | Legar Jees according to special tariff of charges   |                     |
| 7.               | Guarantees  |                     |
|                  |   |                     |
| 7.0              | Minimum quarterly foe for all guarantees under section 9                                  | 4.000 kr.           |
| 7.0              | Minimum quarterly fee for all guarantees under section 8                                  | 4.000 KI.           |
| 7.0.1            | SWIFT transfers   | 1.600 kr.           |
| 7.0.2            | Fee for queries (SWIFT)   | 3.500 kr.           |
| 7.1              | Letter of guarantee, domestic guarantee and letter of credit                              |                     |
| 7.1.1            | Fee for starting each 90-day period   | 0,50% - 1,15%       |
| 7.1.2            | For each additional 90-day period started   | 0,20% - 0,85%       |
|                  | Fee depends on business history and collateral  |                     |
| 7.1.3            | Defaults regarding letter of credit   | 6.000 kr.           |
| 7.1.4            | Documentation/amendment fee/issued guarantee (SWIFT)                                      | 4.000 kr.           |
|                  |   |                     |
| 7.1.5            | Additional fee for more complex documentation   | 6.000 kr 60.000 kr. |
|                  | Other costs incurred are collected additionally   |                     |
| 7.2              | Letter of Indemnity for a Bill of Lading  |                     |
| 7.2.1            | Fee for starting each 90-day period   | 0,50%               |
| 7.2.2            | For each additional 90-day period started   | 0,25%               |
|                  | If the product is paid with a letter of credit the fee is ISK 2,000                       |                     |
|                  | Plus deposit if letter of credit is paid upon showing product                             |                     |
| 7.3              | Property rental guarantees for individuals  |                     |
| 7.3.1            | Property rental guarantees with collateral up to ISK 1 million.                           | 20.000 kr.          |
| , 13.12          | Annual fee, collateral fee included   | 26,656              |
| 7.3.2            | Property rental guarantees without collateral, up to ISK 1 million. Annual fee            | 30.000 kr.          |
| 7.3.3            | Students. Annual fee (new guarantee for each rental                                       | 8.000 kr.           |
| 7.3.3            | agreement/year of study)  | 8.000 KI.           |
|                  | Other property rental guarantees as per list of rates and charges                         |                     |
| 7.4              | Letters of credit - export and received letters of guarantee                              |                     |
| , , <del>,</del> | · · ·   |                     |
| 7.4.1            | Notification fee (only collected if guarantee is not confirmed by us)                     | 0,05%               |
|                  | Maximum/minimum   | 4.000 kr 20.000 kr. |
| 7.4.2            | Confirmation fee  |                     |
|                  | Fee for starting each 90-day period   | 0,50%               |
|                  | Fee depends on issuing bank   |                     |
| 7.4.3            | Payment/documentation fee   | 0,25%               |
|                  | Minimum   | 3.500 kr.           |
|                  | On amounts higher than ISK 30 million   | 0,15%               |
| 7.4.4            | L/C transfer  | 0,45%               |
|                  | Minimum/maximum   | 4.000 kr 12.000 kr. |
| 7.4.5            | Amendment fee   | 2.000 kr.           |
| 7.4.6            | Discrepancy in documents  | 2.000 kr.           |

|     | Other costs incurred are collected additionally   |                      |
|-----|---|----------------------|
| 8.  | Foreign collections, exports and imports  |                      |
|     | F   |                      |
| 1   | Exports   |                      |
| 1   | Commission  | 0,20%                |
| _   | Minimum/maximum   | 1.000 kr 25.000 ki   |
| .2  | For each amendment from original instructions   | 4.000 ki             |
| .3  | Query fee (SWIFT)   | 3.500 ki             |
| .4  | Administration fee if not collected   | 4.000 kr             |
|     | Imports   |                      |
| .1  | Commission  | 0,20%                |
|     | Minimum   | 4.000 kr             |
| .2  | Resending fee   | 1.500 ki             |
| .3  | Default notification/reminder fee   | 490 kr               |
| 2.4 | Query fee (SWIFT)   | 3.500 kr             |
| 2.5 | Amendment fee (for each amendment from original instructions)   | 4.000 kr             |
| 2.6 | Endorsement fee   | 2.000 kr             |
| 2.7 | SWIFT transfer  | 1.600 kr             |
| .8  | Express deliveries, price as per the rate list of service companies   |                      |
|     | Other costs incurred are collected additionally   |                      |
|     | Foreign collections are handled according to current unitary rules about collections from the International Chamber of Commerce |                      |
| 9.  | Foreign exchange  |                      |
|     | Purchasing foreign exchange and deposits into foreign currency accounts   |                      |
| 1.1 | Sale of foreign exchange  |                      |
| .2  | Purchase of foreign exchange (above 15.000 ISK)   | 480 kı               |
|     | Purchase of foreign exchange (15.000 ISK or more)   | 750 ki               |
| .3  | 100% discount for customers of Arion Bank   | 0 kı                 |
|     | Traveller's cheques   |                      |
| .1  | Purchase of traveller's cheques   | 1.680 ki             |
|     | Cheques   |                      |
| . 1 | Purchasing commercial cheques (except repurchased own   | 0.500                |
| .1  | cheques and international money orders)   | 0,50%                |
|     | Minimum   | 1.500 ki             |
|     | Plus incurred costs   | 350 ki               |
|     | Penalty interest on bounced cheques   |                      |
|     | SWIFT transfers   |                      |
| .1  | Transfer to an account at Arion Bank  | 650 ki               |
| 1.2 | Transfer to an account at another bank or withdrawn directly  | 1.500 ki             |
|     |   |                      |
| 3   | Transfer to an account, IBAN number missing   | 2.000 ki             |
| .4  | Transfer to an account, IBAN number missing  Foreign bank cost paid by sender   | 2.000 ki<br>3.000 ki |

0,25%

3.000 kr.

9.4.5

9.4.6

Deposited into account before date of payment

Cancellation/reversal of incoming payment at request of

Minimum

sender

|         | Before paid into account  | EUR 20 / USD 30 / DKK-SEK-NOK 400 |  |
|---------|---|-----------------------------------|--|
|         | After paid into account   | EUR 40 / USD 60 / DKK-SEK-NOK 500 |  |
| 9.4.7   | Via online banking  | 750                               |  |
| 9.4.8   | Foreign bank cost if payment is below ISK 8,000, paid by sender                               | 800                               |  |
| 9.4.9   | In branch   | 1600                              |  |
| 9.4.10  | Plus cost of confirmation to recipient  | 1000                              |  |
| 9.4.11  | Express delivery  | 3500                              |  |
| 9.4.12  | Foreign bank cost paid by sender  | 5000                              |  |
| 9.4.13  | Query/amendment/recall of payments  | 3500                              |  |
| 9.4.14  | Query/amendment/recall of payments older than 3 months  | 4500                              |  |
|         | All foreign bank costs and other direct costs incurred are paid additionally                  |                                   |  |
|         | Miscellaneous   |                                   |  |
| 9.5.1   | Collection of foreign cheque  | 0,20%                             |  |
|         | Minimum   | 1.500 kr.                         |  |
| 9.5.2   | Notification to the Central Bank of Iceland and calculation of interest into foreign currency | 20.000 kr.                        |  |
|         | If amount exceeds ISK 2 million an additional 0.02% is added.                                 |                                   |  |
| 9.5.3   | MT 101 inside Arion Bank  | 750 kr.                           |  |
| 9.5.4   | SWIFT MT950, fixed monthly fee for each ID number   | 5.000 kr.                         |  |
| 9.5.5   | SWIFT MT940, Starting fee   | 10.000 kr.                        |  |
| 9.5.5.1 | Monthly fee - 1-5 accounts  | 3.000 kr.                         |  |
| 9.5.5.2 | Monthly fee - more than 5 accounts  | 5.000 kr.                         |  |
| 9.5.6   | Search for incoming payments for foreign banks  |                                   |  |
|         | If payment is less than 3 months old  | EUR 30 / USD 50 / DKK-SEK-NOK 400 |  |
|         | If payment is more than 3 months old  | EUR 60/ USD 100 /DKK-SEK-NOK 500  |  |
| 9.5.7   | Payment returned  | EUR 20 / USD 30 / DKK-SEK-NOK 400 |  |
|         | Sale of foreign exchange and withdrawal from foreign currency account                         |                                   |  |
|         | Foreign exchange  |                                   |  |
| 9.6.1   | Foreign exchange equivalent to ISK 15,000 or more   | 0 kr.                             |  |
|         | Cheques   |                                   |  |
| 9.7.1   | Sale of foreign cheques at branch *(postage paid separately)                                  | 4.500 kr.                         |  |
|         | Foreign currency accounts   |                                   |  |
| 9.8.1   | Cash withdrawal   | 0 kr.                             |  |
| 9.8.2   | Fee for withdrawl in foreign currency   | 1,50%                             |  |
| 9.8.3   | Sale of foreign currency into foreign currency account  | 200 kr.                           |  |
| 10.     | Collection service  |                                   |  |
| 10.1    | Creating an invoice   | 48 kr.                            |  |
| 10.1.1  | Slip fee  | 26 kr.                            |  |
| 10.1.2  | Electronic registration - in branch (per each receivable)                                     | 50 kr.                            |  |
| 10.1.3  | Manual registration - in branch (per each receivable)   | 120 kr.                           |  |
| 10.1.4  | Electronic posting  | 160 kr.                           |  |
| 10.1.5  | Manual posting  | 300 kr.                           |  |
| 10.1.6  | Payment fee   | 75 kr.                            |  |
|         |   |                                   |  |

| 10.1.7                 | Direct nauments fee  | 50 kr.  |
|------------------------|--|---|
| 10.1.7                 | Direct payments fee  Reminder  | 180 kr.   |
|                        |  |   |
| 10.1.9                 | Delivery of defaulted claim to lawyer/collection agency  | 100 kr.   |
| 10.2                   | Cancellation/change of receivable  |   |
| 10.2.1                 | In branch  | 90 kr.  |
| 10.2.2                 | In online banking  | 45 kr.  |
| 10.3                   | Service for collection agencies  |   |
| 10.3.1                 | Receivables connected to collection agencies (per claim)   | 100 kr.   |
| 10.3.2                 | Other services (per hour)  | 12.000 kr.  |
| 10.4                   | Changes in fees - in branch  |   |
| 10.4.1                 | 1-10 changes   | 500 kr.   |
| 10.4.2                 | 11-30 changes  | 1.000 kr.   |
| 10.4.3                 | More than 31 changes   | 1.500 kr.   |
| 10.4.4                 | Printing of receipt for service fees   | 110 kr.   |
| 10.4.5                 | Receipt for service fees in online banking   | 0 kr.   |
| 10.4.6                 | Receipt sent by e-mail   | 40 kr.  |
| 10.5                   | Electronic display in display system **  | 55 kr.  |
| 10.5.1                 | Creating and conecting electronic display **   | 15.000 kr.  |
|                        |  |   |
| 11.                    | Payment service  |   |
|                        |  |   |
| 11.1                   | Internet payment service   | 0 kr.   |
| 11.2                   | Expense account  |   |
| 11.2.1                 | Monthly fee  | 650 kr.   |
|                        | Includes; one payment plan per year, payment service and a monthly statement   |   |
| 11.3                   | Changes in payment plan  | 800 kr.   |
| 11.4                   | Reminder fee   | 950 kr.   |
| 11.5                   | Customers not in payment service   |   |
| 11.5.1                 | Single payment slips   | 100 kr.   |
|                        |  |   |
| 12.                    | Arion Bank Factoring*  |   |
|                        |  |   |
| 12.1                   | Credit insurance   |   |
|                        |  |   |
|                        | Over 100 million ISK   | 0,40% - 0,60%   |
|                        |  | 0,40% - 0,60%<br>0,65% - 0,70%  |
|                        | Over 100 million ISK   |   |
| 12.1.1                 | Over 100 million ISK 50-99 million ISK   | 0,65% - 0,70%   |
|                        | Over 100 million ISK<br>50-99 million ISK<br>20-49 million ISK   | 0,65% - 0,70%<br>0,65% - 0,70%  |
|                        | Over 100 million ISK 50-99 million ISK 20-49 million ISK Assurance opinion   | 0,65% - 0,70%<br>0,65% - 0,70%  |
|                        | Over 100 million ISK 50-99 million ISK 20-49 million ISK Assurance opinion Fee for issued invoices (with credit insurance)   | 0,65% - 0,70%<br>0,65% - 0,70%  |
|                        | Over 100 million ISK 50-99 million ISK 20-49 million ISK Assurance opinion Fee for issued invoices (with credit insurance) Ratio of turnover   | 0,65% - 0,70%<br>0,65% - 0,70%<br>120.000 kr.   |
|                        | Over 100 million ISK 50-99 million ISK 20-49 million ISK Assurance opinion Fee for issued invoices (with credit insurance) Ratio of turnover Over 100 million ISK  | 0,65% - 0,70%<br>0,65% - 0,70%<br>120.000 kr.<br>0,25% - 0,30%                                    |
| 12.2                   | Over 100 million ISK 50-99 million ISK 20-49 million ISK Assurance opinion Fee for issued invoices (with credit insurance) Ratio of turnover Over 100 million ISK 50-99 million ISK  | 0,65% - 0,70% 0,65% - 0,70% 120.000 kr.  0,25% - 0,30% 0,30% - 0,60%                              |
| 12.2                   | Over 100 million ISK 50-99 million ISK 20-49 million ISK Assurance opinion Fee for issued invoices (with credit insurance) Ratio of turnover Over 100 million ISK 50-99 million ISK 20-49 million ISK  | 0,65% - 0,70% 0,65% - 0,70% 120.000 kr.  0,25% - 0,30% 0,30% - 0,60%                              |
| 12.2                   | Over 100 million ISK  50-99 million ISK  20-49 million ISK  Assurance opinion  Fee for issued invoices (with credit insurance)  Ratio of turnover  Over 100 million ISK  50-99 million ISK  20-49 million ISK  Fee for issued invoices (without credit insurance)  | 0,65% - 0,70% 0,65% - 0,70% 120.000 kr.  0,25% - 0,30% 0,30% - 0,60% 0,50% - 1,00%                |
| 12.2                   | Over 100 million ISK  50-99 million ISK  20-49 million ISK  Assurance opinion  Fee for issued invoices (with credit insurance)  Ratio of turnover  Over 100 million ISK  50-99 million ISK  20-49 million ISK  Fee for issued invoices (without credit insurance)  Over 100 million ISK                    | 0,65% - 0,70% 0,65% - 0,70% 120.000 kr.  0,25% - 0,30% 0,30% - 0,60% 0,50% - 1,00%                |
| 12.1.1<br>12.2<br>12.3 | Over 100 million ISK  50-99 million ISK  20-49 million ISK  Assurance opinion  Fee for issued invoices (with credit insurance)  Ratio of turnover  Over 100 million ISK  50-99 million ISK  20-49 million ISK  Fee for issued invoices (without credit insurance)  Over 100 million ISK  50-99 million ISK | 0,65% - 0,70% 0,65% - 0,70% 120.000 kr.  0,25% - 0,30% 0,30% - 0,60% 0,50% - 1,00%  0,50% - 1,00% |

|   | 50-99 million ISK  | 350 kr 550 kr.   |
|---|--|--|
|   | 20-49 million ISK  | 550 kr 650 kr.   |
| 12.5  | Application fees   |  |
| 12.5.1  | Survey   | 5.000 kr.  |
| 12.5.2  | Application fees within Europe   | 8.800 kr.  |
|   | Express application  | 17.600 kr.   |
|   | Yearly renewal   | 8.800 kr.  |
| 12.5.3  | Application fees outside Europe  | 14.400 kr.   |
|   | Express application  | 28.800 kr.   |
|   | Yearly renewal   | 14.400 kr.   |
| 12.6  | Fees for collection  |  |
|   | Collection letter is included in fees  |  |
| 12.6.1  | Collection by phone - domestic   | 200 kr.  |
|   | concentration and the contentration of the contentr | 200,000  |
| 13.   | Giro service   |  |
| 13.   | direction of the second of the |  |
| 13.1  | C giro   | 120 kr.  |
| 13.2  | -  | IZU KI.  |
|   | A, B and BB giro   | 95 kr.   |
| 13.2.1  | Payment fee per each paid slip   | 95 Kr.   |
|   | Fee per slip according to printing office invoice  |  |
| 13.3  | C giro slip (per each slip)  | 95 kr.   |
| 13.3.1  | Refund for damaged C giro slips, sales price less than 10 ISK  |  |
| 13.4  | Paper fee  | 10 kr.   |
| 13.4.1  | Payment fee per each paid slip   | 85 kr.   |
|   |  |  |
|   |  |  |
| 14.   | Safety deposit boxes and merchandise   |  |
| 14.   | Safety deposit boxes and merchandise   |  |
| 14.1  | Safety deposit boxes and merchandise  Annual fee / part of year  |  |
|   |  | 7.350 kr.  |
| 14.1  | Annual fee / part of year  | 7.350 kr.<br>4.200 kr.   |
| 14.1  | Annual fee / part of year<br>Number I - 28 x 7 x 45  |  |
| 14.1 14.1.1   | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45   | 4.200 kr.  |
| 14.1 14.1.1   | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service   | 4.200 kr.<br>8.400 kr.   |
| 14.1<br>14.1.1<br>14.1.2  | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45   | 4.200 kr.<br>8.400 kr.<br>5.250 kr.  |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3                                      | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  | 4.200 kr.<br>8.400 kr.<br>5.250 kr.<br>10.500 kr.<br>7.350 kr.                                 |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3                                      | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  | 4.200 kr.<br>8.400 kr.<br>5.250 kr.<br>10.500 kr.<br>7.350 kr.<br>0 kr.                        |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3                                      | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM   | 4.200 kr.<br>8.400 kr.<br>5.250 kr.<br>10.500 kr.<br>7.350 kr.<br>0 kr.<br>300 kr.             |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3<br>14.2<br>14.3<br>14.4              | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed   | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.             |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3                                      | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM   | 4.200 kr.<br>8.400 kr.<br>5.250 kr.<br>10.500 kr.<br>7.350 kr.<br>0 kr.<br>300 kr.             |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3<br>14.2<br>14.3<br>14.4              | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed  Change of lock (lost key)  | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.             |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3<br>14.2<br>14.3<br>14.4              | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed   | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.             |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3<br>14.2<br>14.3<br>14.4<br>14.5      | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed  Change of lock (lost key)  Sizes on boxes are maximum sizes  | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.             |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3<br>14.2<br>14.3<br>14.4              | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed  Change of lock (lost key)  | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.             |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3<br>14.2<br>14.3<br>14.4<br>14.5      | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed  Change of lock (lost key)  Sizes on boxes are maximum sizes  Arion Bank current accounts (foreign exchange)  | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.             |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3<br>14.2<br>14.3<br>14.4<br>14.5      | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed  Change of lock (lost key)  Sizes on boxes are maximum sizes  Arion Bank current accounts (foreign exchange)  | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.  11.000 kr. |
| 14.1 14.1.1 14.1.2 14.1.3 14.2 14.3 14.4 14.5                           | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed  Change of lock (lost key)  Sizes on boxes are maximum sizes  Arion Bank current accounts (foreign exchange)  Corporate  Opening fee - converts to corresponding currency   | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.  11.000 kr. |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3<br>14.2<br>14.3<br>14.4<br>14.5      | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed  Change of lock (lost key)  Sizes on boxes are maximum sizes  Arion Bank current accounts (foreign exchange)  | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.  11.000 kr. |
| 14.1 14.1.1 14.1.2 14.1.3 14.2 14.3 14.4 14.5                           | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed  Change of lock (lost key)  Sizes on boxes are maximum sizes  Arion Bank current accounts (foreign exchange)  Corporate  Opening fee - converts to corresponding currency   | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.  11.000 kr. |
| 14.1<br>14.1.1<br>14.1.2<br>14.1.3<br>14.2<br>14.3<br>14.4<br>14.5      | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed  Change of lock (lost key)  Sizes on boxes are maximum sizes  Arion Bank current accounts (foreign exchange)  Corporate  Opening fee - converts to corresponding currency  Overdraft fee - of total amount of overdraft   | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.  11.000 kr. |
| 14.1 14.1.1 14.1.2 14.1.3 14.2 14.3 14.4 14.5 15.1 15.1.1 15.1.2 15.1.3 | Annual fee / part of year  Number I - 28 x 7 x 45  Customers in Gold or Platinum service  Number II - 28 x 12 x 45  Customers in Gold or Platinum service  Number III - 28 x 30 x 45  Customers in Gold or Platinum service  Visiting safety deposit box from 9-11 AM  Visiting safety deposit box after 11 AM  Box forcibly opened and lock changed  Change of lock (lost key)  Sizes on boxes are maximum sizes  Arion Bank current accounts (foreign exchange)  Corporate  Opening fee - converts to corresponding currency  Overdraft fee - of total amount of overdraft  Amendment fee - converts to corresponding currency   | 4.200 kr.  8.400 kr.  5.250 kr.  10.500 kr.  7.350 kr.  0 kr.  300 kr.  24.000 kr.  11.000 kr. |

| 15.2.2   | Amendment fee  | 495 kr.     |         |
|----------|--|-------------|---------|
| 15.2.3   | Transfers in online banking  | 0 kr.       |         |
| 15.2.4   | SWIFT payment in online banking  | 700 kr.     |         |
| 16.      | Lease-to-purchase (Vehicle financing)  | Column3     | Column4 |
|          |  |             |         |
| 16.1     | Initial cost/borrowing commission  |             |         |
| 16.1.1   | 6 - 23 months  | 1,85%       | *       |
| 16.1.2   | 24 - 35 months   | 2,00%       | *       |
| 16.1.3   | 36 - 47 months   | 2,25%       | *       |
| 16.1.4   | 48 - 59 months   | 2,50%       | *       |
| 16.1.5   | 60 - 71 months   | 3,00%       | *       |
| 16.1.6   | 72 - 84 months   | 3,25%       | *       |
| 16.1.7   | Minimum fee on initial cost/borrowing commission   | 15.000 kr.  |         |
| 16.2     | Official fees  |             |         |
| 16.2.1   | Fee for registration   | 2.000 kr.   |         |
| 16.2.2   | Stamp duty - based on type of document registered  | 0,4% - 1,5% |         |
| 16.2.3   | Statement of encumbrances (online from Credit Info)  | 1.600 kr.   |         |
| 16.2.4   | Statement of encumbrances from district commissioner                                       | 2.200 kr.   |         |
| 16.2.5   | Sale announcements for vehicles  | 2.630 kr.   |         |
| 16.2.6   | Announcement for possessor   | 1.060 kr.   |         |
| 16.2.7   | Announcement for changing possessor  | 500 kr.     |         |
| 16.2.8   | Sale announcements for heavy machinery   | 3.990 kr.   |         |
| 16.3     | Documentation for corporations   |             |         |
| 16.3.1   | Collateral agreement   | 15.000 kr.  |         |
| 16.3.2   | Purchase agreement / waived leased equipment   | 15.000 kr.  |         |
| 16.3.3   | Printing of statement - each copy  | 627 kr.     |         |
| 16.4     | Amendment of terms   |             |         |
| 16.4.1   | Amendment of payments / date of maturity   | 10.000 kr.  |         |
| 16.4.2   | Acquisition / new leased equipment / mortgage transfer                                     | 15.000 kr.  |         |
| 16.4.3   | Debt restructuring - loan on arrears (rate of total amount)                                | 1,00%       |         |
|          | Minimum  | 10.000 kr.  |         |
| 16.6     | Notification and payment fee   |             |         |
| 16.6.1   | Electronic payment slip - loan debited   | 130 kr.     |         |
| 16.6.2   | Payment slip sent - loan debited   | 260 kr.     |         |
| 16.6.3   | Electronic payment slip - loan not debited   | 505 kr.     |         |
| 16.6.4   | Payment slip sent - loan not debited   | 635 kr.     |         |
| 16.7     | Premium on redeemed commitments towards third parties                                      |             |         |
| 16.7.1   | Vehicle weight tax and insurance - minimum   | 7.500 kr.   |         |
| 16.7.2   | Vehicle tax and negligence fee - minimum   | 3.000 kr.   |         |
| 16.7.3   | Parking tickets - minimum  | 2.000 kr.   |         |
| 16.7.4   | Other - minimum  | 3.000 kr.   |         |
| 16.8     | Defaulted payments   |             |         |
| 16.8.1   | Costs incurred   | 950 kr.     |         |
| 16.8.2   | Fee for intermediate-collection letter   |             |         |
| 16.8.2.1 | Receivable (principal + interest + indexation) between 3,000 and 10,499 ISK - each letter  | 1.500 kr.   |         |
| 16.8.2.2 | Receivable (principal + interest + indexation) between 10,500 and 85,000 ISK - each letter | 3.500 kr.   |         |
|          |  |             |         |

|      | Receivable (principal + interest + indexation) over 85,000 ISK - each letter | 5.500 kr.            |   |
|------|--|----------------------|---|
|      | Legal fees according to special tariff of charges                            |                      |   |
| 16.9 | Documentation fee – temporary overseas travel with vehicle                   | 15.000kr             | * |
| 17   | Outsourced work  |                      |   |
| 17.1 | Outsourced general work per hour, minimum                                    | 6.000 kr.            |   |
| 17.2 | Outsourced specialist work per hour.   | 12.000 kr 20.000 kr. |   |

Changes from the last fee list are shown with \*

This item is subject to value-added tax as applicable at any given time  $\ensuremath{^{**}}$