



## Instructions on access credentials and voting


### I. Login credentials

In order to receive their unique login credentials for participation, shareholders must follow these instructions:

- Visit <https://www.lumiconnect.com/meeting/arionbankagm2024> and click on the register button.
- A registration page will open where shareholders are prompted to input mandatory information and upload a photo of a valid ID and, if applicable, proxy/power of attorney.
- It's important that shareholders input the correct **e-mail** and **mobile phone number** with the corresponding **country code**. Otherwise, there's no guarantee that login credentials will be delivered in time.
- After registration, shareholders will receive an automated e-mail to confirm that the request for access has been received.
- On the morning of the meeting, shareholders will receive a second e-mail with the link to the Lumi AGM platform and the shareholders username. A SMS text message will be sent, to the mobile phone number provided by the shareholder during registration, with the password.

### II. Voting using Lumi AGM Web App

Voting on proposals and other matters presented to a shareholders' meeting is easy and accessible by following these instructions:

- The voting platform will open at 16:00 GMT.
- Click the link to the meeting found in the second e-mail. It's also possible to access the meeting by inserting the meeting ID, also found in the second e-mail.
- Enter your unique Username and Password, obtained by following section I. above.
- When successfully authenticated, you will be directed to the Home Screen.
- A list of all proposals and voting choices is available by navigating to  VOTING.
- For each proposal, press the choice corresponding with the way in which you wish to vote.
  - When selected, a confirmation message will appear.
  - To change your mind, simply press another voting choice which will override your previous selection.
- To cancel your vote, press Cancel.